Self-Discovery Retreats
Cancellation Policy

The Journey Tree Self-Discovery Retreats (no accommodation included)

Please note that full pre-payment is required to confirm your booking.

Cancellation by Participant:

- **Up to 14 Days Before the Retreat:** Full refund or the option to reschedule for a future retreat. (any banking fees incurred on payment for your account)
- **7 to 13 Days Before the Retreat:** 50% refund or full credit towards a future retreat. (any banking fees incurred on payment for your account)
- **Less than 7 Days Before the Retreat:** No refund, but full credit towards a future retreat if cancellation is due to a valid reason (e.g., medical emergency).
- **Day of the Retreat or No Show:** No refund or credit.
- **Cancellation in writing:** Participants must notify the organiser in writing should they cancel as above.

Cancellation by Organisers:

- In the unlikely event that the organisers cancel the retreat, participants will receive a full refund or the option to reschedule for a future retreat.
- **Cancellation in writing:** The organiser will notify participants of any cancellations in writing.

Transfer of Registration:

- Participants can transfer their registration to another person up to the day before the retreat with prior notification to the organiser.
- **Transfer in writing:** Participants transferring their registration to another person must notify the organiser in writing before the day of the event.

Exceptions:

- Any exceptions to this policy are at the organiser's discretion and must be communicated in writing.

Solo Sacred Shift Retreat (accommodation included)

Please note the following payment terms & conditions:

- A 50% deposit is required when a booking is made.
- The balance of the payment is due 7 days before the retreat commences.
- For any additional costs incurred during the retreat, settlement is for your account.

Cancellation by Participant:

- **No Show:** No refund of the deposit or full payment.

- **0 to 7 Days Prior to Arrival:** No refund of the deposit or full payment, but a full credit towards a future retreat if cancellation is due to a valid reason (e.g., medical emergency).
- **8 to 14 Days Before Arrival:** 25% refund of deposit (any banking fees incurred on payment for your account) or full credit towards a future retreat.
- **15 to 21 Days Before Arrival:** 50% refund of deposit (any banking fees incurred on payment for your account) or full credit towards a future retreat.
- **21 or More Days Before Arrival:** 70% refund of deposit (any banking fees incurred on payment for your account) or full credit towards a future retreat.
- **Cancellation in writing:** Participants must notify the organiser in writing should they cancel as above.

Cancellation by Organisers:

- In the unlikely event that the organisers cancel the retreat, participants will receive a full refund or the option to reschedule for a future retreat.
- **Cancellation in writing:** The organiser will notify participants of any cancellations in writing.

Transfer of Registration:

- Participants can transfer their registration to another person up to 7 days before the retreat with prior notification to the organiser.
- **Transfer in writing:** Participants transferring their registration to another person must notify the organiser in writing 7 days before the retreat starts.

Exceptions:

Any exceptions to this policy are at the organiser's discretion and must be communicated in writing