

Return and Refund Policy

Here at The Free Spirit Store, we do everything in our power to provide you with all the necessary information you may need to make an educated purchase in the form of sizing information, descriptions and pictures.

So, while we do accept returns and exchanges, **we do not cover the delivery fees for you to return the item and have the new item delivered to you.** That being said if you, for whatever reason, feel we have not given you accurate information to make the purchase we will cover the delivery of your returns. The same applies for faulty items.

Items must be returned in sale condition (unworn, unwashed, unaltered and with the original labels/tags attached) with proof of purchase.

For returns, refunds and exchanges, contact us by email at journeytreehealing@gmail.com within 14 days of delivery to make arrangements.